



# ANNUAL REPORT

FOR THE YEAR ENDED  
30 JUNE 2020





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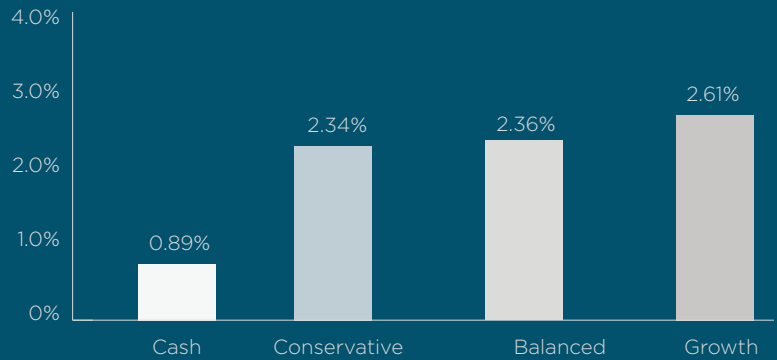
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# KEY HIGHLIGHTS

Investment fund returns (after tax and investment-related costs) for the year ended 30 June 2020.



# THE NUMBERS

**748**

active members

**76**

retirement account holders

**46**

new members

**\$169.6**

million in net assets

**\$3.5**

million in member and salary sacrifice contributions received

**\$9.5**

million in benefits paid

**\$4.1**

million in employer contributions received

**\$0.6**

million in expenses paid by NZAS

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# MESSAGE FROM THE CHAIR

On behalf of the Directors of NZAS Retirement Fund Trustee Limited (Trustee), I am pleased to present the Fund's annual report for the year ended 30 June 2020.

## The year in review

While the Fund's financial year ended with positive returns for all investment options, markets experienced significant volatility during February and March 2020 due to the rise of the global COVID-19 pandemic.

Economic activity was quickly stopped in March, and countries placed into mandatory lockdown in efforts to stop the spread. Fiscal and monetary policy announcements from governments and central banks helped stabilise the economies and reduce the economic impact of the pandemic.

Financial markets picked up in the final three months of the financial year, as restrictions lessened and New Zealanders could move out of their 'lockdown bubbles'. You can read more about how the markets and the Fund have performed on pages 6 to 9 of this report.

All of the Fund's investment options bounced back, to close the year on 0.89% (Cash), 2.34% (Conservative), 2.36% (Balanced), and 2.61% (Growth).

## Planning for your future

Saving for retirement is a long-term task, and [www.sorted.org.nz](http://www.sorted.org.nz) have a number of tools available online to help you budget, set retirement savings goals, and find out your risk profile. I encourage you to visit their website and make use of these tools, along with speaking with a financial adviser ([www.fma.govt.nz/investors/getting-financial-advice](http://www.fma.govt.nz/investors/getting-financial-advice)), before making changes to your savings strategy.

## Trustee election results

During the Fund year, we held a Trustee election to appoint four Member-elected Trustee Directors whose terms started on 1 November 2019. We announced the results in October 2019, and I would like to thank everyone again who participated in this election.

Please join me in congratulating Allan Meikle, Karen Sturman, and Grant Cuff who were re-elected and Kim Hill who was elected by members to replace Ken Bolger. Ken did not seek re-election and retired from the Trustee Board and on behalf of the Trustee I wish to thank him for his service and commitment to the Board.

## Fund news

### Death benefit payment process change

In December 2019 we let members know about the staggered changes to the death benefit payment process. You may recall that from 1 January 2020, all new members would have any death benefit paid automatically to their estate, and existing members (who joined before 1 January 2020) continued with their current death benefit arrangement.

After 1 October 2020 all members' death benefits will be paid automatically to their estate. You can read more about the changes in the March 2020 and June 2020 member newsletters.

### Future of the Fund

Following the recent announcement from Rio Tinto, members will likely have questions about the Fund and their retirement savings.

Your Trustee Directors are working with Rio Tinto to understand possible future scenarios for wind-down. However, at this stage the long-term position of the Fund will remain uncertain until after final decisions have been made in respect of the wind-down process for the overall business.

The Trustee Directors will continue to monitor developments and keep you updated as information becomes available, and we will respond on the anticipated future of the Fund when a final decision on the operational wind-down process is known.

We can also confirm that the Rio Tinto review of the Fund which commenced in 2019 remains on hold.

### Key numbers

Over the last year, the Fund welcomed 46 new members, helped 3 members buy their first home, and paid out over \$9.46 million in benefits, including retirement benefits and other benefit payments to support members when they needed it most. It is great to report that the Fund continues to support its members, for life milestones and rainy days.

### Thank you

Thank you to my fellow Trustee Directors for their continued service and support to our members. Thank you also to all the service providers who continue to deliver results and help our members.

As always, if you have any questions about this report or the Fund, please call the Fund Helpline on 0508 266 787 (Australia and international +61 3 8687 1849) or visit [www.realsuper.superfacts.co.nz](http://www.realsuper.superfacts.co.nz). You can also contact any of your Trustee Directors directly, if you have questions about the Fund. Contact details are available on the Fund website.



**Stewart Hamilton**  
Chair  
NZAS Retirement Fund  
Trustee Limited



# INVESTMENT PERFORMANCE REVIEW

## WHAT HAPPENED IN INVESTMENT MARKETS OVER THE 12 MONTHS ENDED 30 JUNE 2020?

The financial year ended 30 June 2020 had a positive start in 2019, with favourable Central Bank policies, including interest rate cuts, keeping share markets afloat. Markets then experienced periods of increased volatility as investor confidence was shaken by fears of a global recession, inflation, and unpredictable developments in the US-China trade negotiations.

The rise of the COVID-19 pandemic saw share markets fall from mid-February, and at one point in March, panic selling of shares saw the VIX index (a widely followed measure of market volatility) reach an all-time high, surpassing the level reached at the height of the global financial crisis in 2008. By the end of March, the number of confirmed COVID-19 cases had almost surpassed one million, and the majority of developed economies implemented some form of nation-wide lockdown, with only “essential” services operating. Central banks and governments were quick to act on these drops and implemented a number of monetary and fiscal schemes to support both financial markets and domestic households during lockdowns. Property and infrastructure markets also struggled as foot-traffic in shopping centres, cars on toll roads, and industrial electricity demand came to a grinding halt.

Financial markets experienced a positive rebound in April, despite the continued spread of COVID-19 as confirmed cases surpassed three million. The prospect of a gradual re-opening in various economies after being in lockdown helped sustain the rally in growth assets. This market recovery was driven to a significant extent by a small group of companies, notably in the US, and was demonstrated by the recovery of the tech-heavy Nasdaq.

Momentum from the strong market rebound of April continued throughout May. Investors seemingly brushed aside COVID-19 re-infection risks and political turmoil in the US, instead banking on a rapid return to economic normality. Developed markets (which includes the US, UK, Canada, Australia, and New Zealand) were up 4.7% in local currency terms with the technology, materials, and industrial sectors leading the way. The New Zealand Government announced a large fiscal bill over the month in the form of Budget 2020, including a sizeable \$50 billion relief package initially outlined in March.

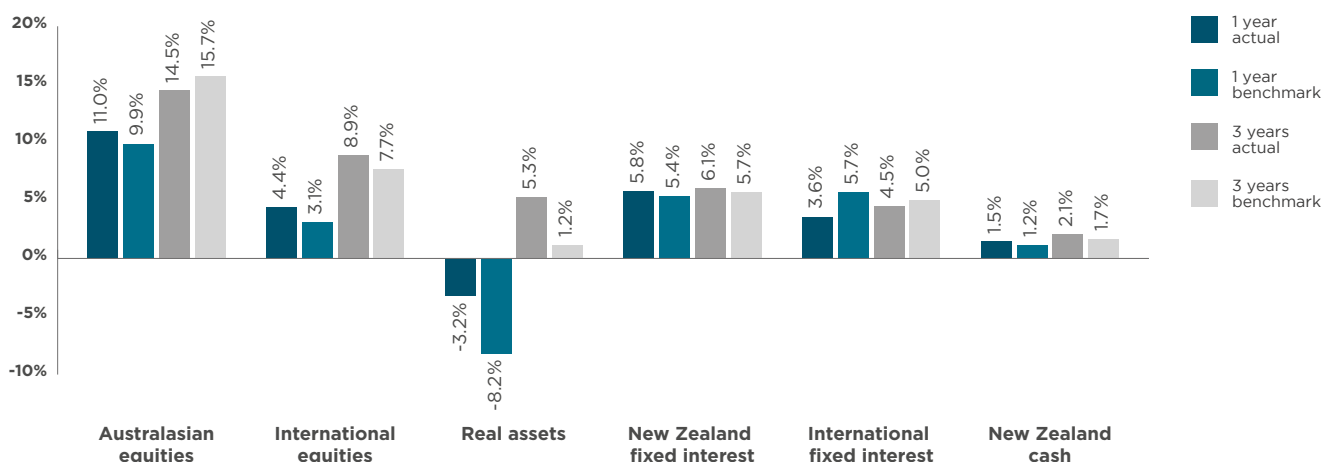
Despite COVID-19 cases topping 10 million around the world in June, global share markets extended their remarkable gains in the month. FAANG (Facebook, Amazon, Apple, Netflix, and Google) stocks continued their price surge, and Central Banks around the world maintained supportive monetary policies to soften the economic impacts inflicted by the global pandemic.

All of the Fund’s investment options closed the year positively: 0.89% (Cash), 2.34% (Conservative), 2.36% (Balanced), and 2.61% (Growth).

The outlook remains unclear as no one can precisely predict how long the global health crisis will last. Other uncertainties include the US-China trade negotiations, future path of interest rates, November’s US presidential election, and economic implications for when the Government’s wage-subsidy scheme concludes.

## HOW HAS INVESTMENT MARKET PERFORMANCE AFFECTED THE FUND’S RETURNS?

Gross returns by asset class - actual v. benchmark over 1 & 3 years to 30 June 2020



The above graph (setting out gross investment returns before tax and expenses) shows that:

- over the one year period ended 30 June 2020, the Fund’s international fixed interest investments under-performed against their one-year benchmark, but all other asset classes experienced returns exceeding their benchmarks; and
- over the three year period ended 30 June 2020, the Fund’s Australasian equities and international fixed interest investments under-performed against their three-year benchmarks, but the other asset classes experienced returns exceeding their benchmarks.

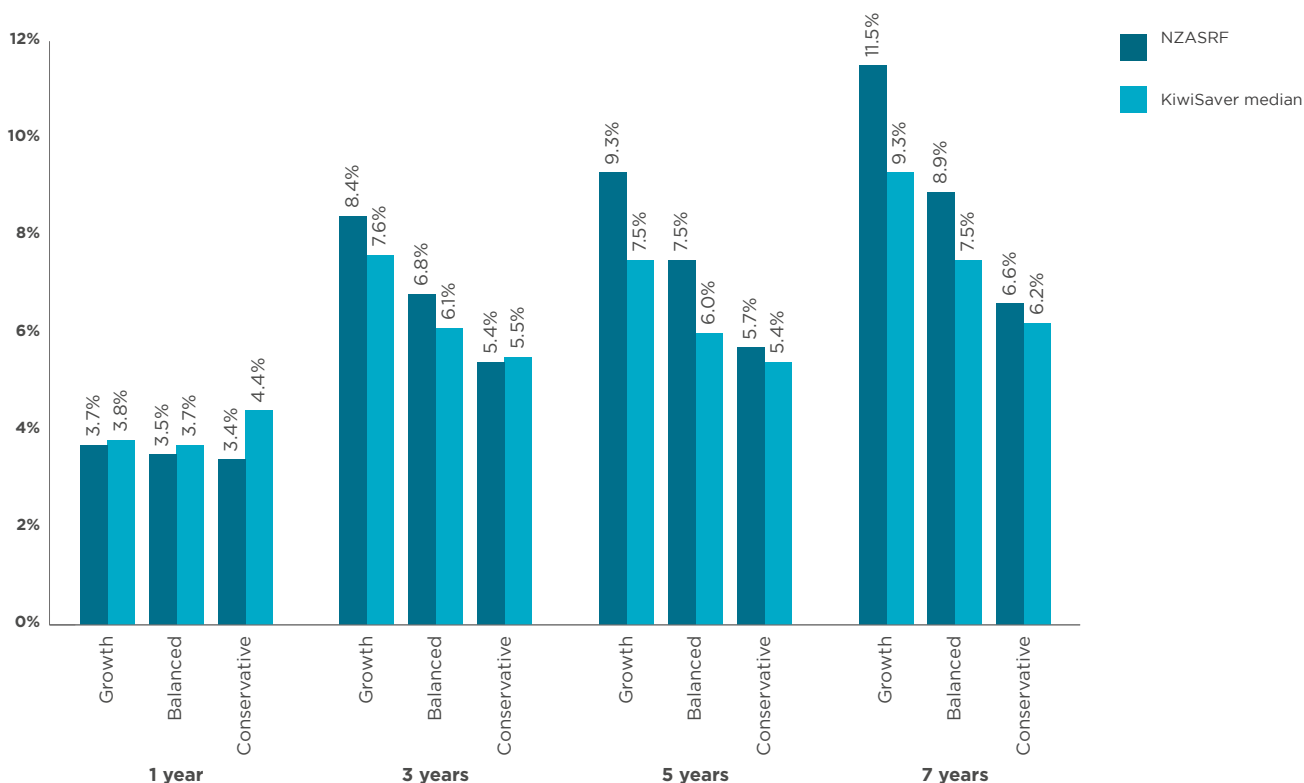


## HOW DOES THE PERFORMANCE OF THE FUND'S INVESTMENT OPTIONS COMPARE WITH OTHER SCHEMES?

The graph below compares the return (before tax but after investment-related costs and expenses) for each investment option other than Cash against the KiwiSaver median<sup>1</sup> over the relevant periods ended 30 June 2020.

The graph shows that despite each investment option under-performing in the latest one-year period and the Conservative option under-performing over the latest 3 years, the Growth and Balanced options both outperformed over those 3 years and all the relevant investment options outperformed (in some cases significantly) over the latest 5 and 7 year periods measured.

Investment fund returns (before tax & after fees<sup>2</sup>) v KiwiSaver median for 1, 3, 5 & 7 years



<sup>1</sup> 'KiwiSaver median' means the median KiwiSaver fund return (before tax but after fees), for each of the periods noted, in the relevant category (Growth, Balanced or Conservative) in the Mercer KiwiSaver Survey (prepared quarterly).

<sup>2</sup> The NZASRF returns shown in this graph are not crediting rates, as they are after deductions for investment-related costs and expenses but before tax. Crediting rates (shown elsewhere in this annual report) are determined by deducting both investment-related costs and expenses and tax.

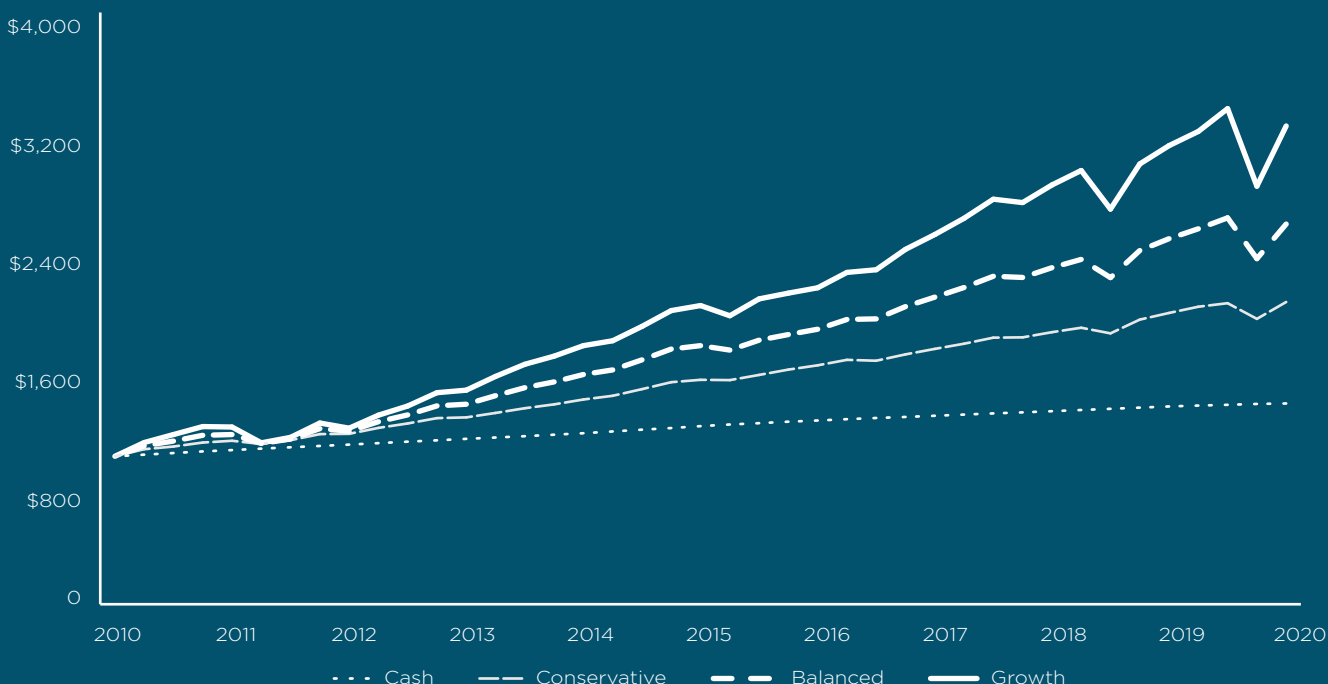
**Notes:** Not all KiwiSaver funds are included in the Mercer KiwiSaver Survey, and the funds surveyed have varying asset allocations which differ from those of the NZAS Retirement Fund investment options (for example, the Balanced option has a strategic allocation to growth assets of 60%, whereas the 14 balanced funds in the KiwiSaver survey have growth asset allocations ranging from 40% to 60%). The average allocation to growth assets in the KiwiSaver balanced fund survey is 52%.

**Past returns are not necessarily a good indication of future returns. Returns will vary when measured over different periods.**



## HOW HAS THE FUND PERFORMED OVER THE LAST 10 YEARS?

Performance of \$1,000 (before tax and investment-related costs) over 10 years ending 30 June 2020



## RIDING THE FINANCIAL MARKET WAVES

Chris Kirkwood, Environmental Maintainer/Technician

**I never had a superannuation savings account before joining what was then the Comalco (New Zealand) Staff Superannuation Fund over 29 years ago and I've seen the great advantages of joining since. I no longer have to worry about my retirement and relying solely on the government hand out - I'm able to maintain the lifestyle I want for myself and family.**

The Fund suits all saving needs as it has great benefits such as being flexible, having diversified options and having Trustee directors who provide great assistance. When members were first offered investment choice in 2002, I chose the balanced option, however after doing some sums and speaking with a financial adviser, I changed to growth. I was comfortable with taking more risk as it was the better option for me to reach my long-term investment goals. I sourced some great advice after the global financial crisis in 2008 that essentially taught me that in times where markets are volatile, they have moments of highs and lows. Your gut can tell you to leave at the bottom of the wave, but what I've learnt is that by riding out the waves and giving it time to recover, you can do much better over the long term.

I have stayed in my chosen investment option for a long time, and have made back what I lost even when financial markets have experienced ups and downs. I kept this mind-set when COVID-19 hit this year - despite dealing with an initial loss, I kept track of my investments and luckily have seen the markets, and my retirement account, bounce back quickly.

Regardless of the market volatility in 2008 and earlier this year, I've kept on track with my retirement saving goals. When retired, I look forward to ticking things off my bucket-list - traveling where I can and spending more time working on the professional race car team I'm on! We race a 500-horse power mustang, and travel across New Zealand; it's definitely a passion of mine and will no doubt keep me happily occupied!

To find out more about the investment options, please visit the website at [www.realsuper.superfacts.co.nz](http://www.realsuper.superfacts.co.nz) or contact the Helpline on **0508 266 787**.



# YOUR INVESTMENT OPTIONS

The Fund recognises that different members have different financial needs and that a single investment strategy doesn't suit everyone. That's why the Fund offers members a choice of up to four investment options – Growth, Balanced, Conservative and Cash. Each investment option has a different benchmark (or target) mix of investment sectors (or 'asset allocation'), producing different return objectives and actual returns.

For the risk indicator for each of the Fund's investment options, refer to pages 2 and 3 of the Fund's product disclosure statement under *Documents & forms* on [www.realsuper.superfacts.co.nz](http://www.realsuper.superfacts.co.nz). Choosing the right investment option (or combination of options) is important. If you need help, go to the Investor kickstarter tool on [www.sorted.org.nz](http://www.sorted.org.nz) and/or contact an authorised financial adviser. A list of authorised financial advisers is available on the Financial Markets Authority website at [www.fma.govt.nz/compliance/licensed-providers/authorised-financial-advisers-afas](http://www.fma.govt.nz/compliance/licensed-providers/authorised-financial-advisers-afas).

Further information about the investment options and their performance is set out in the fund updates for each investment option, which are available on [www.realsuper.superfacts.co.nz](http://www.realsuper.superfacts.co.nz) or on [www.disclose-register.companiesoffice.govt.nz](http://www.disclose-register.companiesoffice.govt.nz).

## INVESTMENT MANAGEMENT

One of our most important tasks is to oversee the investment of the Fund's assets. To reduce risk, as well as offering a choice of investment options, we appoint a range of fund managers, each with expertise in managing different asset classes.

To assist with this, we employ an investment consultant (Mercer) to advise on matters such as our investment objectives and strategy. We also employ an independent investment adviser, on an as-required basis, to provide a second opinion and evaluate the performance of the investment consultant.

Day-to-day decisions about investments within each asset class are made by the fund managers, in their capacities as the investment managers of the underlying funds into which the Fund's assets are directly invested.

The fund managers who were looking after your money as at 30 June 2020 are shown below:

Asset class	Fund manager	Fund investment assets as 30 June 2020 (\$ million)*	%
Australasian equities	Harbour Asset Management Limited	8.9	5.3%
	Nikko Asset Management New Zealand Limited	8.4	5.0%
International equities	ANZ New Zealand Investments Limited	54.6	32.2%
Real assets	Mercer (N.Z.) Limited	20.8	12.3%
New Zealand fixed interest	AMP Capital Investors (New Zealand) Limited	12.3	7.3%
International fixed interest	Mercer (N.Z.) Limited	17.7	10.4%
<b>New Zealand cash</b>	AMP Capital Investors (New Zealand) Limited	46.8	27.5%
<b>TOTAL</b>		<b>\$169.5M</b>	<b>100%</b>

\*This excludes non-investment assets (e.g. cash at bank, receivables and prepayments) of \$1.5 million and liabilities of \$1.4 million.

# FEES AND EXPENSES

Fees and charges are payable for investing in the Fund.

There are three main elements to the Fund's expenses:

- Annual fund charges (which include all investment-related costs and expenses)
- Insurance charges
- Administration costs

Members pay only the first two types of charges (annual fund charges and insurance charges), so only those charges affect your benefit from the Fund. The insurance charges relate principally to the death, total disablement and ill-health insurance cover provided to members, but the Trustee also has a catastrophe insurance policy in place (designed to cover the Fund if a single event results in five or more insured benefit claims from members) for which the premiums are deducted from the Fund's insurance account.

NZAS pays all other administration costs, including administration management, secretarial, actuarial, legal, licensed independent trustee director, audit and taxation service fees, statutory liability insurance premiums and regulatory levies. In the year ended 30 June 2020 NZAS paid \$619,443 in expenses incurred on behalf of members in support of the Fund.

## ANNUAL FUND CHARGES

Annual fund charges (comprising investment management, investment consulting and investment advisory costs) are deducted from the Fund's income before crediting rates are determined. These charges vary depending on the investment option(s) you have chosen. The annual fund charges, per \$100 invested, incurred in the year ended 30 June 2020 were as follows:

### FUND CHARGES PER \$100 INVESTED (YEAR ENDED 30 JUNE 2020)

32  
cents

Cash  
investment option

58  
cents

Conservative  
investment option

70  
cents

Balanced  
investment option

79  
cents

Growth  
investment option

Annual fund charges are explained in more detail in the Fund's product disclosure statement.

## INSURANCE CHARGES

If you have death, total disablement and ill-health insurance cover, insurance charges will be deducted from your company account. Refer to your annual confirmation (previously known as your annual membership statement) to see the amount deducted from that account during the year ended 30 June 2020.

The amount payable varies depending on your chosen level of cover (basic, medium or top) and increases with age. For the current standard insurance charges, see the *Other Material Information* on the Fund at [www.disclose-register.companiesoffice.govt.nz](http://www.disclose-register.companiesoffice.govt.nz).

## DREAM FIRST HOME PURCHASED DURING COVID-19 AGAINST ALL ODDS

Shannon Taylor, Health and Safety Officer

**Since I joined the Fund 2 years ago, I have been saving and keeping a close watch on both the financial and housing markets waiting for the right opportunity to buy my first home. Despite having all odds against me due to COVID-19 hitting the markets, I found my ideal perfect first home and managed to buy it just after lockdown.**

When I first joined NZAS I worked as a contractor and after 5 months I moved into a permanent position where I joined the Fund. I spoke to quite a few people about their experiences of being a member in the Fund and how it works. Buying a first home was already my savings priority when joining, and I had a few questions as I already had an external KiwiSaver scheme and wanted to still be able to contribute towards that as well as the Fund. I spoke with a financial adviser about my personal situation and happily went with the recommendations given to me.

When COVID-19 hit, there were a few more houses on the market, but no big change in market prices, which didn't deter me from looking. The Fund kept me well informed about my investments and I felt confident that, despite an initial fall, over time they would bounce back, as I had seen over time how quickly my money grew being in the Fund - which is exactly what happened! I found my dream home which has everything I wanted it to have - in the middle of a pandemic! It was a great reassurance to have my money in the Fund, and know that money was there to help towards a deposit. There were a few delays in hearing back from the banks due to COVID-19 which was a stressful waiting game, but the overall process with applying through the Fund was seamless and far easier than expected.

I got my keys to my house end of June and moved in! It's an even prouder moment to know that I was able to buy this house all on my own without any other help other than from my own saving with help from the Fund and KiwiSaver.



Looking ahead my saving goals are to keep putting money into the Fund and see how quickly the balance grows and invest in my future. Now is the time to keep putting money away - it's easy, it happens automatically and you don't have to worry about it. I'm happy to have it in there and I'm thankful for the Fund so I can focus on doing things I enjoy outside of work like hiking, exploring Southland, visiting family in Queenstown and volunteering with the fire brigade as a qualified fire fighter.



# STATUTORY INFORMATION

## DETAILS OF SCHEME

This is the annual report for the NZAS Retirement Fund for the year ended 30 June 2020. The Fund is registered under the Financial Markets Conduct Act (FMCA) as an employer-related restricted workplace savings scheme.

The manager of the Fund is the sole purpose trustee company NZAS Retirement Fund Trustee Limited (Trustee). As a restricted scheme, the Fund does not have its own independent supervisor.

As at 30 June 2020, the Fund had a product disclosure statement dated 21 April 2020 which was open for applications. The current product disclosure statement for the Fund is dated 22 September 2020 and is open for applications.

The latest fund update for each investment option in the Fund, produced as at 30 June 2020 has been made publicly available on [www.realsuper.superfacts.co.nz](http://www.realsuper.superfacts.co.nz) and is also available electronically by visiting [www.disclose-register.companiesoffice.govt.nz](http://www.disclose-register.companiesoffice.govt.nz) (select *Search offers* and enter NZAS, then go to the *Investment options* tab).

The Fund's financial statements as at 30 June 2020, authorised for issue on 14 September 2020, and the auditor's report on those financial statements, were lodged with the Registrar of Financial Service Providers on 18 September 2020. Copies of the financial statements (including the auditor's report) are available electronically by visiting [www.disclose-register.companiesoffice.govt.nz](http://www.disclose-register.companiesoffice.govt.nz) (select *Search schemes* and enter NZAS, then go to the *Documents* tab).

## INFORMATION ON CONTRIBUTIONS AND SCHEME PARTICIPANTS

Changes to membership during the year ended 30 June 2020 are set out below.

	Contributing members	Non-contributing members	Total
<b>Members at 1 July 2019</b>	<b>750</b>	<b>71</b>	<b>821</b>
Plus: New members	46	-	46
<b>Total new members</b>	<b>46</b>	<b>-</b>	<b>46</b>
Less: Exits on leaving service	(35)	-	(35)
Total disablement and death	(3)	-	(3)
Ill-health	(1)	-	(1)
Full withdrawals by retirement account members	-	(4)	(4)
<b>Total member exits</b>	<b>(39)</b>	<b>-</b>	<b>(43)</b>
Less: Members becoming retirement account holders	(9)	-	(9)
Plus: Members becoming retirement account holders	-	9	9
<b>Members at 30 June 2020</b>	<b>748</b>	<b>76*</b>	<b>824</b>

\*As at 1 July 2019 69 non-contributing members were retirement account holders, and 2 were employee members. As at 30 June 2020, all 76 non-contributory members were retirement account holders.

The total amount of members' accumulations at 1 July 2019 was \$164,203,450 relating to 821 members. At 30 June 2020 the total amount of members' accumulations was \$164,655,320 relating to 824 members.

## Contributions

Type	Number of members	Total amount (\$)
<b>Member contributions</b>	705	2,975,351
<b>Salary sacrifice contributions</b>	111	497,715
<b>Employer contributions</b>	795	4,106,102
<b>Government contributions*</b>	258	120,623
<b>Total contributions</b>		<b>7,699,792</b>

\*These were the contributions paid to the Fund by the Government for members who contributed to locked-in accounts.

## CHANGES RELATING TO THE SCHEME

### Trust Deed

The Fund's trust deed was amended (by entry into a replacement trust deed) effective 1 January 2020 to replace the previous Trustee discretion regarding the distribution of death benefit payments (including potential payments to nominated beneficiaries) with automatic payments to members' estates. Full implementation was staggered as follows:

- the change took effect on 1 January 2020 for all new members; and
- the change takes effect on 1 October 2020 for all members who joined the Fund before 1 January 2020.

### Statement of Investment Policy and Objectives (SIPO)

A replacement SIPO took effect on 21 April 2020, with the main change being revised investment objectives and changes to the Fund's Strategic Asset Allocations.

### Related party transactions

There was one material change to the nature and scale of related party transactions during the year ended 30 June 2020. During the year the management of the portion of the Fund's international fixed interest investments that had been managed by AMP Capital Investors (New Zealand) Limited was moved to Mercer (N.Z.) Limited effective 21 April 2020.

All related party transactions entered into during the year were on arm's length terms.

An explanation of related parties is available under Fact Sheets on the *Documents & forms* page of [www.realsuper.superfacts.co.nz](http://www.realsuper.superfacts.co.nz).

## OTHER INFORMATION FOR PARTICULAR TYPES OF MANAGED FUNDS

### Permitted withdrawals

During the year ended 30 June 2020, 85 Fund members made withdrawals that were permitted under the Financial Markets Conduct Act and the Trust Deed.

There were 43 members who made a full withdrawal from the Fund, consisting of 35 who left service and received their full account balances, three who received a death benefit, one who received an ill-health benefit, and four retirement account holders who withdrew their full account balances.

There were 42 members who made partial withdrawals. There were 68 such withdrawals in total, comprising 48 withdrawals from retirement accounts, 3 first home purchase withdrawals, 2 relationship property withdrawals, 1 KiwiSaver transfer, 11 partial withdrawals by employee members aged 65 or more, 2 withdrawals for serious illness, and 1 withdrawal for total disablement.

### Actuarial review of insurance account

Because the death, total disablement and ill-health benefits payable from the Fund are principally self-insured (with premiums deducted from members' company accounts and credited to the Fund's insurance account, from which claims are paid) the Fund is a 'life benefit scheme' for Financial Markets Conduct Act purposes.

This means the Trustee must ensure that at not less than 3-yearly intervals, a suitably qualified actuary examines the adequacy of the premium rates charged to members and of the insurance account balance.

The latest such actuarial examination was carried out as at 30 June 2019 by Simon Barker of Mercer (N.Z.) Limited. The key findings were that:

- the premiums paid to the Fund over the 14-year period since 1 July 2005 had more than adequately covered insured benefit payments and catastrophe insurance premiums (which are also paid from the insurance account) as total claims made and total insured benefit payments had been significantly lower than expected;
- if the actual experience over the three years to the next valuation was similar to the last three years, the insurance account was likely to be larger than its level as at the review date principally due to investment earnings; and
- there was also scope to consider a distribution from the insurance account (in which the balance of \$2.2 million was materially greater than the \$0.89 million considered likely to be sufficient to cover claims, premium shortfalls, additional catastrophe insurance costs and investment fluctuations) though the Trustee might wish to retain the full balance to protect against adverse experience.

After considering the actuary's report the Trustee decided to retain the current premium rates.

The Trustee also decided to retain the full insurance account balance to guard against adverse future claims experience, economic or financial market shocks and the potential lack of availability of catastrophe insurance. The Trustee agreed to review the insurance account as at 30 June 2020 (and this review is currently in progress).



## Crediting rates

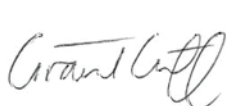
Period	Cash		Conservative		Balanced		Growth	
	monthly	cumulative	monthly	cumulative	monthly	cumulative	monthly	cumulative
<b>2019</b>								
July	0.13%	0.13%	0.93%	0.93%	1.48%	1.48%	2.14%	2.14%
August	0.11%	0.24%	0.62%	1.56%	0.52%	2.01%	0.14%	2.28%
September	0.08%	0.32%	0.32%	1.88%	0.64%	2.66%	1.04%	3.35%
October	0.08%	0.40%	-0.05%	1.83%	0.05%	2.71%	0.13%	3.48%
November	0.05%	0.45%	0.96%	2.81%	1.93%	4.69%	3.18%	6.77%
December	0.07%	0.52%	-0.13%	2.67%	0.03%	4.73%	0.18%	6.96%
<b>2020</b>								
January	0.09%	0.61%	0.95%	3.65%	1.22%	6.00%	1.40%	8.46%
February	0.09%	0.70%	-1.40%	2.20%	-3.10%	2.72%	-4.95%	3.09%
March	0.10%	0.80%	-4.67%	-2.57%	-8.24%	-5.75%	-11.58%	-8.85%
April	0.07%	0.87%	2.86%	0.21%	4.78%	-1.24%	6.89%	-2.56%
May	0.01%	0.88%	1.49%	1.70%	2.68%	1.41%	3.91%	1.24%
June	0.01%	0.89%	0.62%	2.34%	0.94%	2.36%	1.35%	2.61%

## Manager's statement

The Trustee as manager of the Fund states that:

- i. all contributions required to be made to the Fund in accordance with the terms of the Trust Deed have been made;
- ii. the rates and amounts of premiums credited to the insurance account were in accordance with the recommendations made in the actuary's most recent three-yearly examination of the Fund's insurance arrangements;
- iii. all the benefits required to be paid from the Fund in accordance with the terms of the Trust Deed have been paid;
- iv. the market value of the assets of the Fund as at 30 June 2020 exceeded the total value of the benefits that would have been payable had all members of the Fund ceased to be members at that date and had provision been made for the continued payment of all benefits being paid to members and other beneficiaries as at 30 June 2020;
- v. the market value of the portion of the Fund's assets that was subject to the complying fund rules (i.e. held in locked-in accounts) as at 30 June 2020 was \$13,001,909 relating to 400 members; and
- vi. the value of withdrawals made from locked-in accounts during the year ended 30 June 2020 was \$762,590.

Signed for and on behalf of the Trustee:



**Director  
Grant Cuff**



**Director  
Kim Hill**

## CHANGES TO PERSONS INVOLVED IN THE SCHEME

### Trustee

Member-elected Trustee Director Ken Bolger did not stand for re-election and concluded his tenure effective 31 October 2019.

Following the election, Kim Hill was appointed as a Member-elected Trustee Director effective 1 November 2019.

For further information about the Trustee Directors, including their contact details, go to

**[www.realsuper.superfacts.co.nz](http://www.realsuper.superfacts.co.nz)** and click on the *Trustee Director contact details* button.

### Administration Manager, fund managers and Auditor

Effective 21 April 2020, the portion of the Fund's international fixed interest investments that had been managed by AMP Capital Investors (New Zealand) Limited began being managed by Mercer (N.Z.) Limited, which was already an international fixed interest manager for the Fund. No other changes were made during the year to the managers of the underlying funds into which Fund assets are directly invested.

No changes were made during the year ended 30 June 2020 to the Administration Manager (which also acts as the Securities Registrar for the Fund), or to the Fund's auditor.

### Custodian

The Trustee, NZAS Retirement Fund Trustee Limited, is also the Fund's custodian.

## HOW TO FIND FURTHER INFORMATION

Information relating to the Fund is available on the Schemes Register at **[www.disclose-register.companiesoffice.govt.nz](http://www.disclose-register.companiesoffice.govt.nz)** (go to *Search schemes*, enter NZAS and then go to the *Documents* tab). The Schemes Register contains copies of the Fund's Trust Deed, statement of investment policy and objectives and full audited financial statements.

A copy of the Fund's latest product disclosure statement dated 22 September 2020 is available on the Offers Register at **[www.disclose-register.companiesoffice.govt.nz](http://www.disclose-register.companiesoffice.govt.nz)** (go to *Search offers*, enter NZAS and then go to the *Documents* tab). For the latest fund update for each investment option, select the *Investment options* tab and scroll down to *Fund documents*.

Further information and copies of Fund documents are also available on request from the Trustee by contacting the Administration Manager at the Helpline on 0508 266 787 (Australia 03 8687 1849, international +61 3 8687 1849).

There is no charge for any of the above information.

## CONTACT DETAILS AND COMPLAINTS

Contact details for the Trustee and the Administration Manager (which also acts as the Securities Registrar for the Fund), and for any queries or complaints, are:

### Philippa Kalasih

Fund Secretary  
NZAS Retirement Fund  
c/- Mercer (N.Z.) Limited  
PO Box 2897, Wellington 6140

Fund Member Helpline 0508 266 787  
(Australia 03 8687 1849; international +61 3 8687 1849)

If you have a complaint about the Fund or the Trustee, you should first contact the Fund Secretary, whose contact details are set out above. You may make a complaint by telephone, by email or in writing. If your complaint is complex, we may ask you to provide details in writing.

Once your complaint is received, the Trustee has 40 working days to respond. If you are not satisfied by the Trustee's response or if your complaint has not been resolved after 40 working days, you may refer the matter to the independent disputes resolution scheme operated by Financial Services Complaints Limited (FSCL) by emailing **[info@fscl.org.nz](mailto:info@fscl.org.nz)** or by calling 0800 347 257.

Alternatively, you may write to FSCL at:

### Financial Services Complaints Limited

Level 4, 101 Lambton Quay  
Wellington 6011  
PO Box 5967, Lambton Quay  
Wellington 6140

**Phone:** 0800 347 257

**Email:** **[info@fscl.org.nz](mailto:info@fscl.org.nz)** or **[complaints@fscl.org.nz](mailto:complaints@fscl.org.nz)**

Full details of how to access FSCL can be found on their website **[www.fscl.org.nz](http://www.fscl.org.nz)**. Neither the Trustee nor FSCL will charge you a fee to investigate or resolve a complaint.

## PRIVACY ACT

Your personal information may be held by and, when necessary, passed among your employer, the Trustee and the Fund's professional advisers for the purposes of managing your benefit in the Fund. If you wish to check or amend your personal information, please call the Fund Member Helpline 0508 266 787 (Australia 03 8687 1849; international +61 3 8687 1849).

## FUND DIRECTORY

The current Directors of the Trustee, NZAS Retirement Fund Trustee Limited, are:

### Company-appointed



**Stewart Hamilton**



**Stephanie Pearce**



**Paula Checketts**



**Tim McGuinness  
(Licensed Independent  
Trustee Director)**

### Member elected



**Allan Meikle**



**Grant Cuff**



**Karen Sturman**



**Kim Hill**

The Trustee is supported by a number of retirement scheme professionals who assist with various specialist tasks:

<b>Service</b>	<b>Adviser</b>
Administration, accounting, actuarial, member education, secretarial, communications and consulting	Mercer (N.Z.) Limited
Audit services	KPMG New Zealand
Investment consultant	Mercer (N.Z.) Limited
Legal advisers	Chapman Tripp
Taxation services	Deloitte New Zealand
Securities registrar*	Mercer (N.Z.) Limited

\*The securities registrar holds the Fund's member register.

[www.realsuper.superfacts.co.nz](http://www.realsuper.superfacts.co.nz)

Helpline 0508 266 787

